



# Where can I get help with technology problems & questions?

## Parent & Family Technology Support Centers

**Starting the week of August 17, three Technology Support Centers will be open 5 days/week, Monday – Friday, 9:00 a.m. to 2:00 p.m. for families to obtain new Chromebooks, or get help with theirs.**

- **Education Center, Philadelphia School District**  
440 N. Broad Street, 1st Floor Lobby, Philadelphia, PA 19130
- **Fitzpatrick Annex Building**  
(rear of Fitzpatrick Elementary School) 4101 Chalfont Drive, Philadelphia PA 19154
- **Martin Luther King High School**  
6100 Stenton Avenue; Philadelphia, PA 19138

## Help

We also now offer a dedicated telephone support line (215-400-4444) and email ([FamilyTechSupport@philasd.org](mailto:FamilyTechSupport@philasd.org)) exclusively for parents and students to help you get your District-issued devices up and running, and to address more basic technical issues with broken or malfunctioning computers.

## Internet

Information about no-cost or low-cost internet access is available [HERE](#).